Manual activation or update of Terrasol licenses

It is possible, usually for network security reasons, for the automatic license activation or update to fail. The following procedures will explain how to perform this operation manually.

1. Activation procedure 1
2. Manual update procedure 4

1. Activation procedure

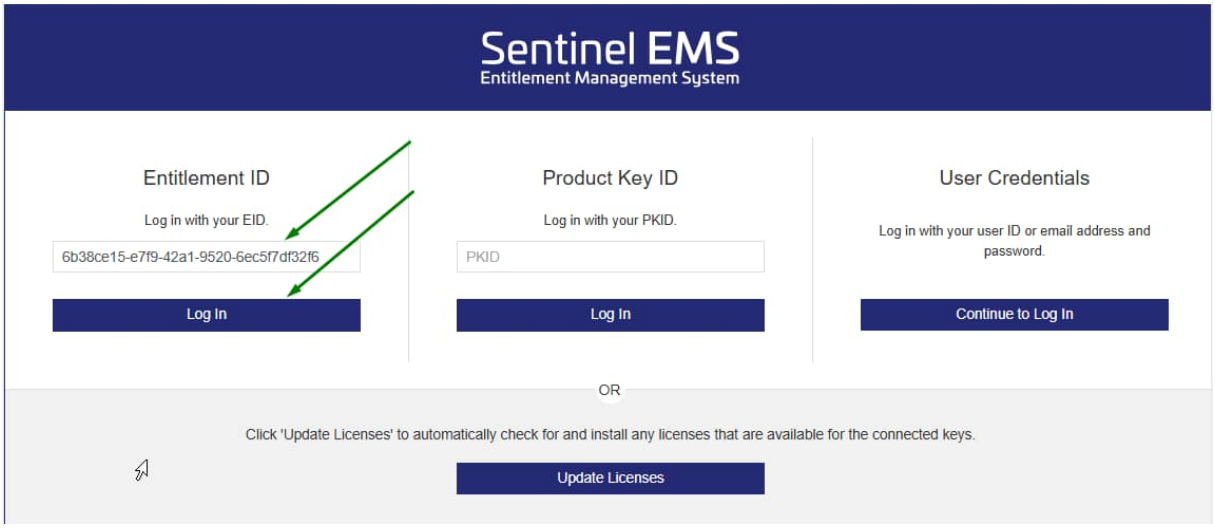
This procedure only concerns the first installation of a dematerialized key (network key to be installed on a server).

From the server (or from another machine acting as a license server for Terrasol software) on which you wish to activate your software network key, please perform the following operations:

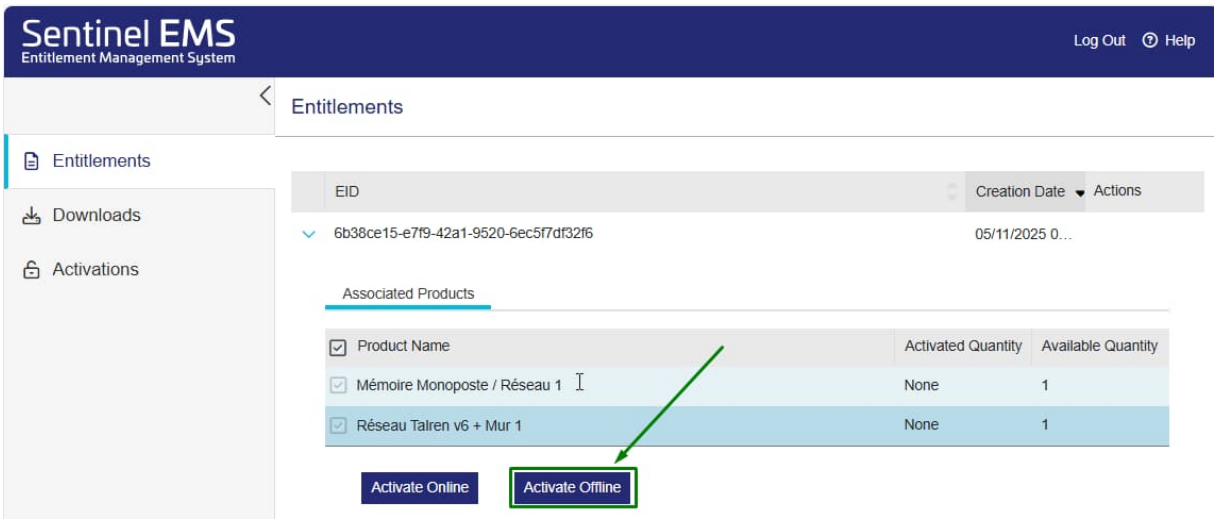
1. Download the network installation kit available on installation_LDK_10.33_LMTS.1.0.18 web site.

   Download the file **Kit_installation_LDK_xxx.zip** then unzip it (where xxx is the tool version).
2. Install the LDK Environment (Sentinel HASP/LDK - Command Line Run-time Installer) by running the file **hasp_drivers_setup.bat.**
3. Run the License manager Terrasol.
   - For this, launch **LM Terrasol.exe** file in the LM Terrasol directory
   - Select the **Manual Procedure** tab / **Activation** tab,
   - **Step 1**: click on **Generate C2V file**

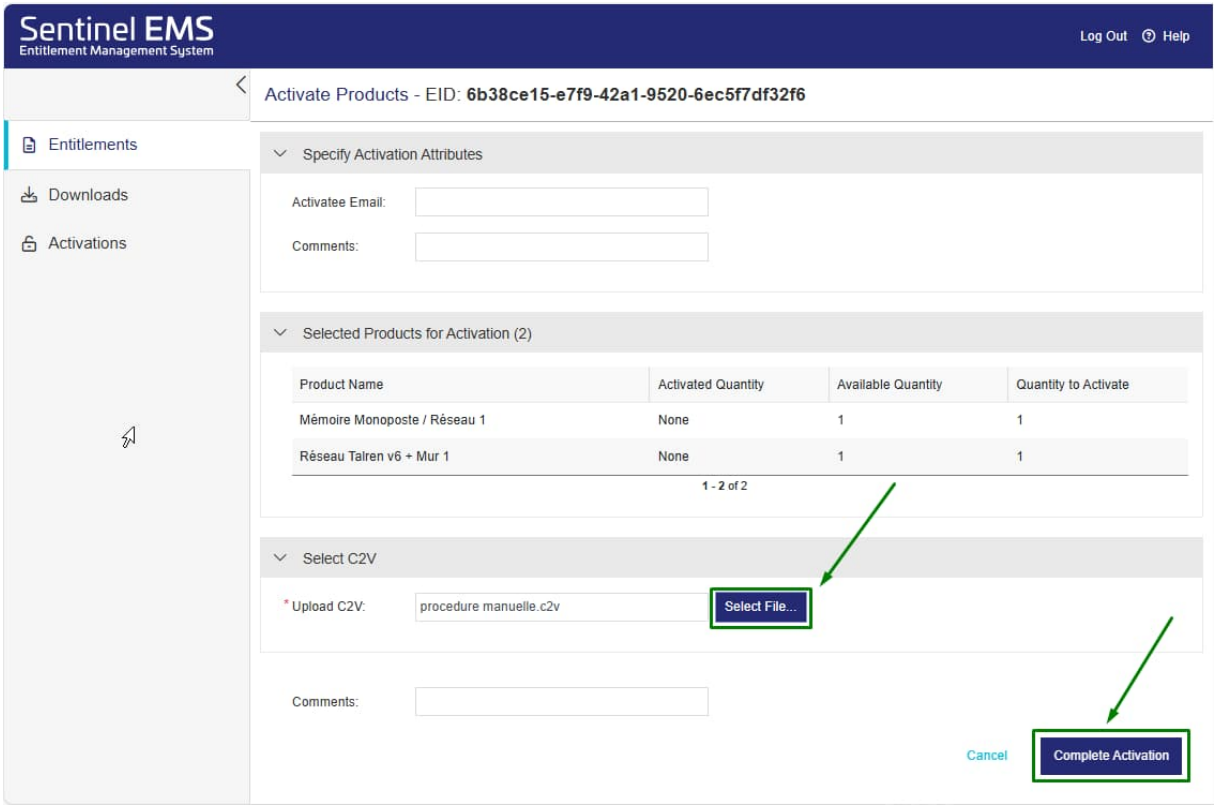
   Please save this file in your environment.
4. On a web browser, go to the following address:
   https://terrasol.prod.sentinelcloud.com/customer/login
5. Enter the **EID** that Terrasol sent you after your order, then click on **Log in**.



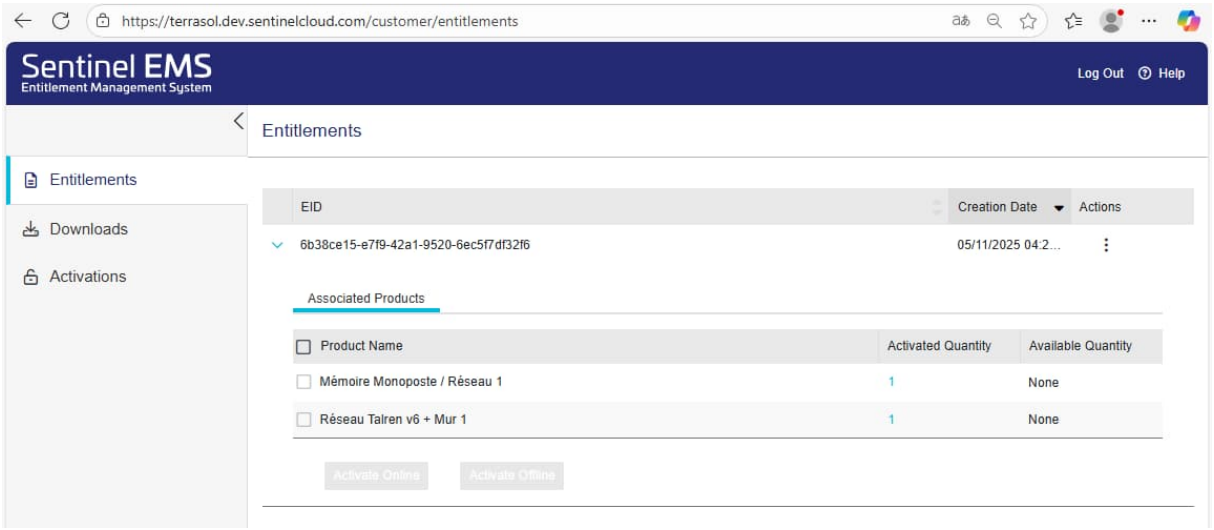
6. Once you are connected, click on **Activate Offline**.



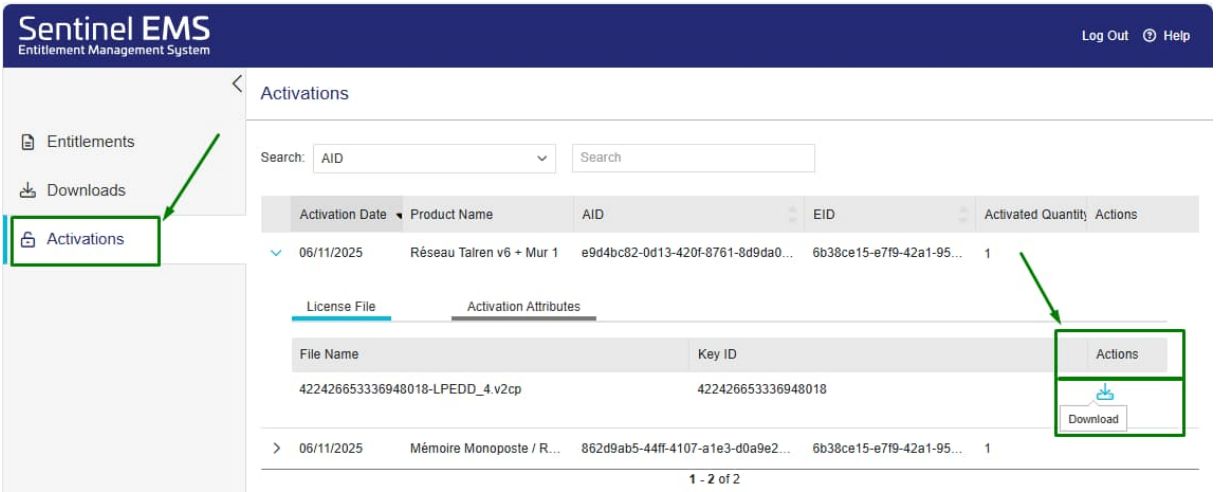
7. In the window that opens, click on the **Select file** button located to the right of the **Upload C2V** input field at the bottom of the window.
8. In the window that opens, specify the path to the V2C file generated in point 3 and then click **Complete Activation**
9. Click on **DONE** button



The following window will appear:



10. Switch to the **Activations** tab and click on a product line
11. Click **Download** in the **Actions** column: EMS downloads a *.V2CP file.



12. In **LM Terrasol**, under **Step 2**, click on the Browse button ... .
13. Select the V2C / V2CP file downloaded in step 11, then click on the **Activate** button.
14. A message will appear under the **Activate** button to indicate that your license has been successfully activated.
15. The operation is complete. You may log out by clicking **Log Out** in the window title bar.

If during point 3 and 11 an error occurs LM Terrasol will invite you to send a Terrasol technical support request. who will then contact you.

2. Manual update procedure

This procedure concerns the update of a physical or software key, when the automated update has failed.

In case the automatic update fails, **LM Terrasol** will invite you to send a Terrasol technical support request. The technical support will then send you a V2C / V2CP file that will be used to perform this update.

1. Run the **LM Terrasol.exe** file, select the **Manual Procedure** tab and click the **Update** tab.
2. Click on the **Browse** button ...
3. Select the V2C / V2CP file that Terrasol has sent you
4. Click on the **Update** button

A message appears under the **Update** button to indicate that your license has been successfully updated.